



Workshop 2: Translating Quality and Safe Care into Practice

biography for Allied Health Conference Workshop - Jo and Trish

Joanne Travaglia is a Professor of Health Services Management at the University of Technology Sydney who is internationally recognised for her expertise in health services research, management and leadership. She has conducted research in the areas of quality and safety improvement, health systems development and design, leadership, critical management studies in health, and the delivery of healthcare to vulnerable groups. Jo has received multiple evaluation and research grants at a federal and state level and has worked in the health, welfare and higher education fields in both Australian and internationally.

With tertiary qualifications in Speech Pathology and leadership and management, Trish Bradd has extensive experience in the public healthcare sector. In 2014, Trish was appointed to the role of Director of the South Eastern Sydney Local Health District (SESLHD) *Improvement and Innovation Hub*, a role which involves building system-wide capacity and capability by improving systems and support for value-based change. Prior to this, she was the SESLHD Director of Allied Health. Trish has a strong interest in healthcare leadership, improvement science, organisational development, healthcare ethics and standards of clinical practise. She is currently undertaking her PhD in allied health leadership development.

Together, Jo and Trish have been working across their organisations in areas of common interest, including allied health leadership, governance and culture. Both are passionate about healthcare quality and safety, especially to vulnerable groups.

Other information:

The confirmed title of your workshop: Translating Quality and Safe Care into Practice

A brief paragraph summary of what the workshop will encompass (approx. 150-200 words)

Reliable, quality and safe care is the ambition of all clinicians, yet putting this into practice is often complex in the busy, messy health care environment.

Allied health clinicians play an important role in improving safety, enhancing healthcare quality and reducing preventable harm, in order to ensure optimal patient care. In this workshop, we will examine some of the characteristics of high performing healthcare organisations and will explore the concepts of healthcare improvement. We will also discuss the role of allied health professionals in the quality and safety agenda.

We will commence with a description of quality systems and improvement science and provide an overview of the current mandate for high quality, safe clinical services from across the world.

Following a discussion of the strategic, clinical, and operational elements involved in achieving safe and reliable systems, we will then investigate with participants the unique contribution of allied health to effective health care provision, explore areas of communal expertise and look at the competencies associated with effective, safe care. We will then discuss some of these issues with regards to broad clinical governance training and development for allied health - particularly in the light of new approaches.